

Irving K. Barber Learning Centre, 1961 East Mall
Vancouver, BC, V6T 1Z1

April 12, 2023

Charlotte Lawson
Director of Development, Library Development
Irving K. Barber Learning Centre, University of British Columbia
Vancouver, BC
V6T 1Z1

Dear Ms. Lawson,

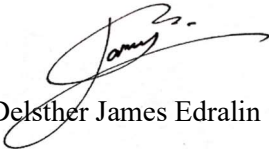
Please find enclosed my report titled "Revising Library Procedures to Prevent Stress and Distractions at UBC Libraries." Throughout the process of compiling this report, I have gained extensive knowledge about the current procedures and environments at UBC Libraries. I am confident that this report will be of great value to you and the students of UBC Vancouver.

I recognize that revising UBC Library Policies and Procedures is a complex and intensive task that requires careful consideration. However, I believe the recommendations provided in this report can serve as a useful guide to facilitate the process. By incorporating student feedback about their library experience, views on the current environment and drawing on relevant literature from successful case studies, this report highlights the need to revise current procedures in UBC Libraries to enhance the user experience.

I am confident that the implementation of the recommendations in this report will be beneficial to the school, the libraries, and most importantly, the students. I have thoroughly enjoyed working on this report and would be more than happy to answer any questions you may have. Please feel free to contact me by email at dedralin@student.ubc.ca.

Thank you for your time and consideration.

Sincerely,



Delsther James Edralin