

Helpful Information Regarding Insurance and Third Party Plans

Essential Information for Entering Information on Insurance/Third Party Plans:

- Type of Card (Cardholder, Spouse Card, etc.)
- Member ID
- Group Number
- Policy Number
- Dependents: If the patient is a dependent with two parents, each with a third party plan, then the primary plan of the patient would be the third party plan of the parent with the birth date earlier in the year, regardless of year of birth.
 - *For example, if a patient was a dependent with two parents, each with a third party plan (their mother's birth date was January 23, 1960 and their father's birth date was April 5, 1957), then the patient's primary plan would be their mother's third party plan and their father's third party plan would be their secondary plan.*

Common Examples of Third Party Plan Cards:

Pacific Blue Cross	 <p>The image shows a white Pacific Blue Cross member card for John Public. It includes the company logo, the member's name, and identifies the policy number as 123456 and the identification number as 1234567899. It also lists Pharmacy Carrier E1 and Dental Carrier 000064, with a 'Member' logo in the bottom right corner.</p>
Sun Life Financial	 <p>The image shows a yellow and blue Sun Life Financial member card for JONES INDIANA. It features the Sun Life logo and a card number 16123456000000000501, which is divided into a Policy number (123456) and a Member ID (0000000005). The word 'assure' is printed in the bottom right corner.</p>

Great West Life	
Green Shield	
Manulife Financial	

Maximum Dispensing Quantity Covered by Pharmacare:

Medications used to maintain the management of a medical condition may be dispensed in quantities corresponding to a maximum of one hundred (100) days' supply if ordered by the physician.

Minimum Duration of Time between Billing of Refills for Common Third Party Plans:

Please note that the following is meant to help guide the determination of the minimum duration of time between billing of refills; please contact the specific third party plan for more details.

Third Party Plan	Minimum Duration of Time between Last Refill and Next Valid Refill
Assure, Claim Secure, Sun Life Financial, Express Scripts	<p>2/3 of day supply used in last fill + 1 day</p> <p><i>For example, if the day supply for a prescription in the last fill was 90 days, then the next fill can be completed on the 61st day after the last fill.</i></p>
Pacific Blue Cross	<p>75% of day supply used in last fill +1 day</p> <p><i>For example, if the day supply for a prescription in the last fill was 100 days, then the next fill can be completed on the 76th day after the last fill.</i></p>
Green Shield	<p>80% of day supply used in last fill + 1 day</p> <p><i>For example, if the day supply for a prescription in the last fill was 100 days, then the next fill can be completed on the 81st day after the last fill.</i></p>

Contact Phone Number For Common Third Party Plans and Pharmacare:

Third Party Plan	Contact Phone Number
Assure	1-800-668-1608
Claim Secure	1-888-513-4464
Sun Life Financial	1-888-757-7427
Express Scripts	1-855-550-6337
Pacific Blue Cross	604-419-2000, 1-877-722-2583
Green Shield	1-888-711-1119
Pharmacare	1-800-663-7100