Piper Kim

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OBJECTIVE

A responsible, trustworthy college undergraduate student looking to further her education career.

EDUCATION

University of British Columbia, Vancouver, BC— Degree

September 2019 - PRESENT

Third year Bachelor of Arts student, majoring in Political Science

Leonia High School, Leonia, NJ—Degree

September 2015 - June 2019

- Played Varsity Co-Ed Golf 2015-2019
- Clubs: DECA, Service Club, Ribbon Club & Spanish Club

LEADERSHIP

Ice Cream On Grand, Englewood, NJ-Manager

August 2018 - August 2022

- Supervised 20 employees
- Aided in the ice cream making process
- Catered to customer service and facilitated any issues encountered in the store
- Served food and samples to customers
- Cleaned all work areas and equipments and defrosted the freezers to maintain the cleanliness of the store
- Effectively took customers' orders on the Clover POS system with cash and credit card transactions
- Process and handled daily sales number and ensure cash register accuracy
- Trained new employees

University of British Columbia: Hong Kong Student Association, Vancouver, BC — Public Relations Executive

August 2019 - August 2021

- Responsible for gaining sponsorships for the student club
- Collaborated with other executives in writing emails
- Reached out to 10+ businesses and successfully received sponsorships from 6 businesses
- In charge of taking notes for our weekly meetings

Kung Fu Tea, Fort Lee, NJ—Employee

July 2020 - April 2021

- Catered to customer service and guide customers to the a drink of their liking
- Memorized the menu and the steps in making bubble tea
- Served orders at a effective speed
- Restocked ingredients
- Cleaned all work areas, equipments, machines, and utensils to maintain the cleanliness of the store
- Effectively took customers' orders on the Clover POS system with cash and credit card transactions
- Trained new workers

Sheeroo Cafe, Palisades Park, NJ— *Employee*

December 2017 - August 2018

- Communicated with both Korean and non-Korean customers
- Prepared and served food and drinks to customers
- Memorized the menu and effectively showcased my knowledge to the customers
- Cleaned tables and dished-washed dishes once customers left

SKILLS

- Executes leadership
- Customer Service
- People-oriented
- Quick learner

LANGUAGES

- Fluent in English
- Intermediate Level Korean

REFERENCES

Available upon request.