## **OB Research Workshop**

MM

David Lam Management Research Library November 2019 Irena Trebic



## **Learning Objectives**

- 1. Understand principles of searching for business articles
- 2. Identify quality research resources for business

## Why Library?



### Research support



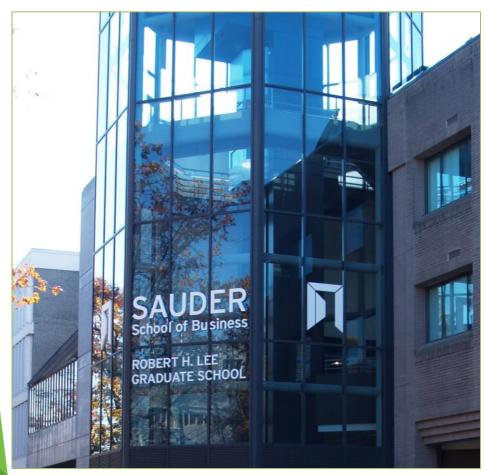
Citations support

# Communications and Student Success Programming



Databases, books, equipment, etc.

### **David Lam Library & Canaccord Learning Commons**



- David Lam Management Research Centre, 2<sup>nd</sup> Floor
- Mon-Thurs 8am-10pm,
   Fri 8am-8pm,
   Sat & Sun 12-5pm

### **David Lam Library & Canaccord Learning Commons**







More than just a Library





## **Benefits of using Secondary Research**

- -ġ Helps define the problem
- Saves time



Research guides take you to > 50 databases

- ✓ Uses accurate data from credible sources
- Helps identify gaps in information

Helps support decision making/client recommendations/case studies

### **David Lam Library & Canaccord Learning Commons**

- Privileged access to Business...
- Books and e-books
- Journals
- Articles
- Statistics
- Market research reports

Accessible through specialized research databases

### **Accessing Library Resources**

- Use computers at any UBC Library and sign on with your UBC card or your CWL.
- You will need to sign on with your CWL to search databases from off-campus.
- Your CWL will entitle you to search most databases remotely.

### David Lam Library website: lam.library.ubc.ca

Library Home » Hours & Locations » David Lam Library

### The David Lam Management Research Library

The David Lam Management Research Library provides collections and research support in the areas of commerce and business administration. Research Help



Research Guides	Course Guides
Business Career Research	COMM 296/465
Company Research	COMM 311
Entrepreneurship	COMM 390
International Business	MBA Program
Industry/Market Research	MM Program
More Research Guides	More Course Guides

Service Desk



Writing Tutoring





**Business Databases** 

- By Subject
- By Title A-Z

Need research help? There's more than one way to get help.

Our research guides provide links to library databases and free resources

UBC SAUDER learning

SCHOOL OF BUSINESS

About Us | Book a Roor Copyright Question

+ People

- + Location Maps
- + Phone/Email/Address

+ UBC Sauder Faculty Publications

### Explore our <u>MM Research guide</u>

#### **MM Library and Learning Commons**

Search this Guide

Search

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Getting Started
                                            Welcome
                                            Welcome to the David Lam Library at the UBC Sauder School of Business! This guide is designed to help Sauder School Masters of
   Welcome
                                            Management (MM) students studying at UBC Vancouver get the most from the David Lam Library and the Canaccord Learning
   Contact Us
                                            Commons, and their resources and services.
   Business Research Help
                                            The Library is part of the Canaccord Learning Commons, and is open to all students at the Sauder School of Business. When the
                                            Learning Commons is open, you are welcome to stop by for a visit. You can always e-mail us with your questions, or book a research
   Search for a Specific Article or
                                            consultation with one of our librarians.
   Book
   David Lam Library Website
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 Spaces & Services
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 Research Basics
                                                   Kimberly Fama
                                                                                         Cassie Gilpin
                                                   Irena Trebic
 Articles & News
                                            Phone numbers:
 Community Business Projects
                                            Eront Desk - (604) 822-9400
                                            Research Help is available Monday to Friday 1-4 pm, or by appointment. Send us your request at http://lam.library.ubc.ca/ask-us.
Career Resources
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### **Scanning Sources**

Source Type	Look For:
Company profile	Company SWOT Analysis
Industry profile	Industry performance and life cycle, market share, key players, product segmentation, geographical segmentation, Five Forces Analysis, financial ratios, industry outlook
Country profile	Economic conditions, political stability
Consumer report	Demographics, income and expenditure
Scholarly article	Abstract, subject, Journal, Author Affiliations, date
News article or Trade publication	Current information about companies, industries, regulations, technology

### Explore our OB Research guide

Library Home / Research Guides / Subject Guides / Organizational Behaviour / Getting Started

#### **Organizational Behaviour**

#### homepage, scroll to Research Guides **Getting Started Getting Started** Click on more research guides and This guide lists resources for organizational bel Getting Started although it may also be useful to students in oth select Organizational Behaviour Vancouver Research Help To help you form an effective research strategy Okanagan Research Help Research Tips **UBC** Departments Tips for searching databases effectively and for realistic research. Vancouver Research Help Related Guides David Lam Library Articles & News Email Me Associations Books Contact: lam.library.ubc.ca Journals 6048229400 Scholarly Sources Navigate the guide by Social: Diversity in the Workplace fy 🕌 clicking on side tabs Leadership **Research Data Management** Okanagan Research Help Citing

On the David Lam Library

### **Article Databases**

### What's included?

- news events
- ideas and concepts
- strategies
- current information
- economic conditions
- companies, products, industries
- consumer behaviour
- 📕 risks
- various perspectives
- e-business

Articles are a good place to start searching on any topic, because of the diversity of content included.

<u>Article databases</u> allow you to search many magazines, newspapers and scholarly journals at the same time.

They also allow you to limit your search (make it more specific) by date, subject, country, company, product, etc.

### Different kinds of articles serve different purposes



### Newspapers, News Magazines

- Current
- Geographically specific
- Written by journalists for general audience



Trade Publications

- Industry specific
- Written by industry experts for professionals in the field





- Overviews, conceptual & analytical frameworks
- Written by scholars, for other scholars

### **Searching Article Databases: Boolean Operators**

Combine search words using **AND**, **OR**, **NOT** to enable more precise searching in databases.



AND narrows your search

Use between different concepts in your search "wage equality" AND conflict

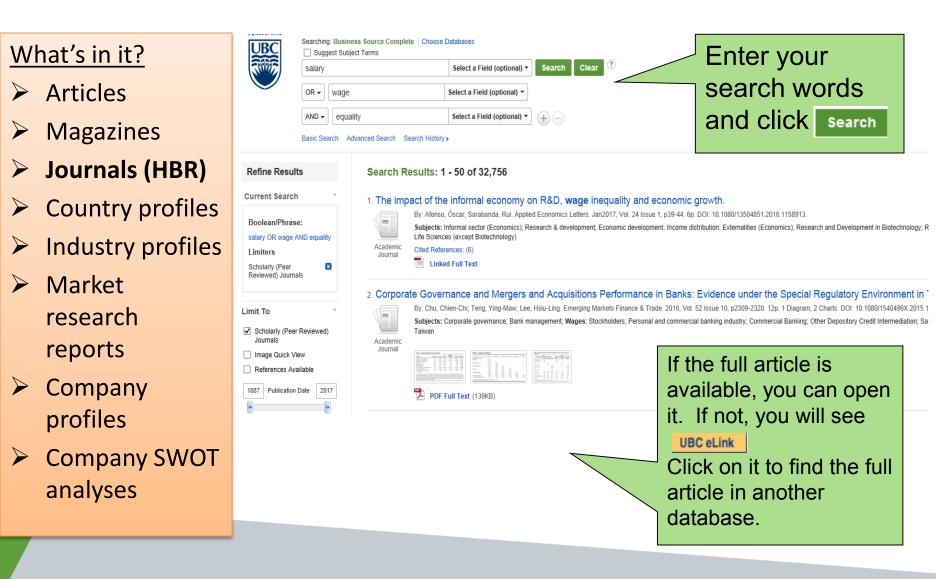


**OR** expands your search

Use between words with similar meanings

"business planning" OR "business strategy" OR "strategic planning"

### **Article Databases: Business Source Ultimate**



### Articles: Business Source Ultimate

Show More Options set Source Types All Results Academic Journals (31,733) Trade Publications (179) Magazines (44) Product Reviews (4)		Bitewski, Zbigniew. Emerging Markets Finance & Trade. 2016, Vol. 52 Issue 9         s - Law & legislation; Regulation, Licensing, and Inspection of Miscellaneous (         Image: A state of the s		and a straight way of the straight of the stra
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Use the limiters on the left sidebar of your results list to Source Type: Academic Journals

### **Article Databases: Emerald**

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	Organizational culture in public sector organizations	<b>PDF</b> (74 KB)	Only content I have access to Only open access
	Mike Schraeder, Rachel S. Tears and Mark H. Jordan		Year
	To provide two possible approaches for enhancing organizational culture awareness and promote cultural change in public sector organization. These approaches include View summary and detail	🤹 Reprints & Permissions	Last week (741) Last month (1766) Last 3 months (3876) Last 6 months (6841) Last 12 months (10740) All dates (106573)
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	Hospital choices in times of cutback: the role of organizational culture	<b>PDF</b> (75 KB)	Content type Article (88042)
	Kent V. Rondeau and Terry H. Wagar	OpenURL >     Reprints & Permissions	Book part (15780) Earlycite article (1940) Case study (811)
	Organizational scholars and practitioners alike have long recognized the role of corporate		

### **Article Databases: Web of Science**

Web of Science		Clarivate Analytics
Search	Tools 👻 Searches and alerts 👻 Se	earch History Marked List
Results: 1,027 (from Web of Science Core Collection)	Sort by: Date 17 Times Cited Usage Count Relevance More -	
You searched for: TOPIC: (organization AND team AND communication) Refined by: WEB OF SCIENCE CATEGORIES: (MANAGEMENT OR	Select Page Export Add to Marked List	Analyze Results
BUSINESS) Timespan: All years. Indexes: SCI- EXPANDED, SSCI, A&HCI, CPCI-S, CPCI- SSH, ESCI.	1. Does technology divide or unite generations? Testing media richness and communication climate effects on communication satisfaction in the Indian workplace         By: Mehra, Payal; Nickerson, Catherine	<b>Times Cited: 0</b> (from Web of Science Core Collection)
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### **UBC Library Catalogue (not David Lam website)**

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Fo	r Youi	r Resear	ch		TA	B
General	Books & Media	Indexes & Databases	Journal Titles	Col-	Librar	y Website
Search I	by Journal Title			_		
Wall St	treet Journal			>	< Si	earch
	Enter a journal title	only.			Advanced S	earch 🗗

Use it to find :

- Journal articles
- Books and ebooks
- News

### Citations

### http://guides.library.ubc.ca/obhr

Getting Started with Citing

Business Citation Examples

Citation Tools & Styles

Avoiding Plagiarism

Copyright Help

Business Research Help

Okanagan Business Research Help



#### Using Style Guides (03:42)



- Acknowledge others' work
- Demonstrate the quality of your research
- Avoid plagiarism
- Library Citation guides

#### Business Citation Examples

David Lam Library's Business Citation Examples guide offers citation tips, as well as APA citation examples from commonly used business databases. Use this document along with the Library's Getting Started with APA Citation Style guide.

- APA Business Citation Examples
- UBC Library's APA Style Guide
- Purdue OWL: Research and Citation

#### Citation Tools & Styles

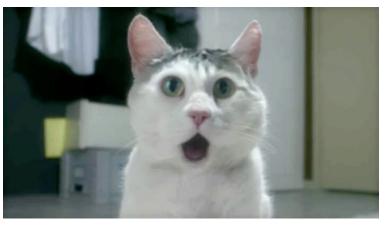
How to Cite

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Citing

## **Research Basics – Citing**

### Question: "What do I need to cite?"



### Citation Style:

- Most often APA in business
- Check with your instructor

You must cite ALL sources! Including: articles, books, videos, presentations, lectures, blog posts, websites, images, interviews with individuals (even your own)

- A. In the body of your report (intext citations)
- B. In a reference list following your report

### **Government agencies & Inter-Governmental Organizations**

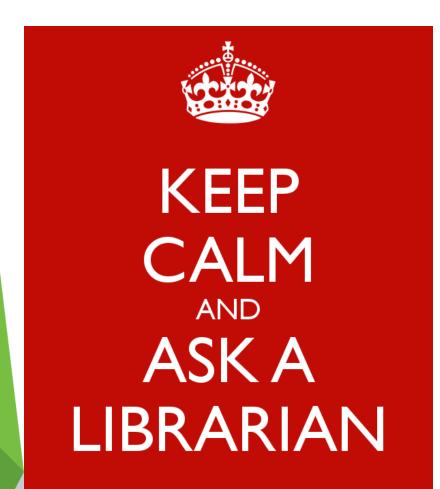
Government agencies are reputable and valuable sources of:

- Economic statistics
- Industry statistics and analysis
- Financial incentives
- Regulations & legislation
- Taxation
- Company/Association directories

Many government levels and agencies – federal, state, provincial, municipal – may bring you data.

Think about what level of government might be likely to collect your data.

## **Business Librarians: Information Consultants**



Drop-in research help: Mon-Fri, 1-4 pm

By appointment:e-mail lam.library@ubc.ca

CBP Projects

The Keep Calm-O-Matic

## Activity

Find peer-reviewed articles for your OB topic for your assignment using :

- Library Catalogue (Specific journals, books, etc)
- Emerald Publishing
- Business Source Ultimate
- Web of Science

### **Thank You**

