

ROBERT H. LEE GRADUATE SCHOOL Syllabus

Tue/Thu 8pm-10pm

#### **COURSE INFORMATION**

Course title: Application of Statistics in Management

002

Course code: BABS 550 Credits: 1.5
Session, term, period: 2020W Term 2 Period 1 Class location: Zoom

Sections and times: 001 Class times: Tue/Thu 10am–12pm

Course duration: Jan 18 – Feb 26, 2021 Pre-requisites: n/a
Division: OPLOG Co-requisites: n/a

Program: FT MBA

## **INSTRUCTOR INFORMATION**

Instructor: Greg Werker, PhD

Email: greg.werker@sauder.ubc.ca Office hours: By appointment — please email

#### **ACKNOWLEDGEMENT**

UBC's Point Grey Campus is located on the traditional, ancestral, and unceded territory of the  $x^w m \theta k^w \theta y \theta m$  (Musqueam) people, who for millennia have passed on their culture, history, and traditions from one generation to the next on this site.

#### COURSE DESCRIPTION

Data — raw quantitative and qualitative information about companies, customers, employees, or pretty much anything — is everywhere. In order to make good business decisions we must know how to utilize data. This course assumes you have a solid understanding of types of data, basic inferential methods, and ways to present data (e.g., from the MBA prep course). In this brief module we will cover several of the more common statistical models you will encounter in your careers. The goal of BABS 550 is not to teach you to be a statistician, but rather an intelligent and critical consumer of statistics. In order to do so, we will be working with data and conducting analyses while also focusing on topics such as when to trust data, what assumptions are reasonable, what a model actually does for us, and how not to be fooled by misleading conclusions.

## **COURSE FORMAT**

This course is structured as ten lectures. Most lectures require you to think about and complete a related "prep" question prior to the class. There are several assessments to help you practice the material prior to the exam. Seven of the lectures will meet via Zoom (synchronously); three of them take the form of recordings that you can work through at your own pace (see outline below).

## LEARNING OBJECTIVES

By the end of this course, students will be able to:

- 1. Identify which graphs and which tools/methods are appropriate for different types of data and for different situations.
- 2. Create clear and accurate graphical representations of data.
- 3. Apply basic statistical tools including hypothesis tests, confidence intervals, and regression models to interpret data and reach reasonable conclusions.
- 4. Understand the assumptions underlying various methods/models, and to recognize when assumptions are violated to the extent that a particular method is not appropriate.
- 5. Recognize the extent of their abilities with data utilization tools, and therefore be able to correctly judge when it is appropriate to call in an expert.

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#### **ASSESSMENTS**

## *Summary*

Component	<u>Weight</u>
Attendance and Polls	10%
Pre-class "prep" questions (6)	12%
Homework (2)	30%
Chart assignment (1)	8%
Exam	<u>40</u> %
Total	<u>100</u> %

# Details of Assessments

## **Attendance and Polls:**

Synchronous lectures, starting on the second day may include Zoom poll questions. Each question will usually count for participation (1 mark) and for correctness (1 mark). Students must attend their assigned section to receive credit for Zoom polls. As well, students who display repeated tardiness and/or absences will lose 0.5% for each late arrival and 1% for each missed class.

## **Prep questions:**

A number of classes have a brief "prep" question due at 8:00am (posted and submitted on Canvas). Prep questions must be completed individually.

# **Homework and Chart Assignment:**

Two homework assignments and one chart assignment must be completed individually. HW will be posted at least one week prior to the due date on Canvas, and must be submitted on time to receive credit.

Note on academic integrity: You are encouraged to work with classmates to enhance your learning experience. This means you may discuss problems and solution approaches. However, your answers must represent your own work and must be in your own words.

#### Exam:

The final exam (date/time TBD) covers all material from class, lecture notes, prep questions, mini cases, and assignments. Students must take the exam at the scheduled time unless arrangements have been made with the RHL Office.

# **LEARNING MATERIALS**

Class slides will be posted on Canvas. There is no mandatory textbook, however, an introductory statistics reference (including a section on regression) is recommended. Many such references exist; here are a few suggestions:

- Introductory statistics textbooks:
  - Sharpe NR, Berkowitz J, Velleman PF, De Veaux RD. Business Statistics, A First Course, 2nd
     Canadian Edition (or any other edition). Pearson Education Canada. 2017.

Greg's recommendation ——————

- o Moore DS & McCabe GP. *Introduction to the Practice of Statistics (any edition)*. Freeman.
- Online textbooks:
  - Statistics at Square One, Ninth Edition, TDV Swinscow (Revised by MJ Campbell) BMJ Publ.
     Group 1997 <a href="http://resources.bmj.com/bmj/readers/statistics-at-square-one/">http://resources.bmj.com/bmj/readers/statistics-at-square-one/</a>
  - HyperStat Online Statistics Textbook http://davidmlane.com/hyperstat/
  - Online Statistics: An Interactive Multimedia Course of Study <a href="http://onlinestatbook.com/">http://onlinestatbook.com/</a>

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## Technology:

Statistical tools in Excel (Analysis Toolpak) are sufficient for most of the calculations in this class (and they're free if you have Excel). If you would like to use more powerful statistics software, some of the more popular choices are R, Stata, Minitab, or SPSS.

#### Mini Cases and other materials:

Several mini cases and other materials or links will be posted on Canvas.

## **COURSE-SPECIFIC POLICIES AND RESOURCES**

## Missed or late assignments, and regrading of assessments

Late submissions will not be accepted and will receive a grade of zero. Requests for regrades should be emailed to the instructor, and may result in a grade change (up or down) or the grade staying the same.

#### **Academic Concessions**

If extenuating circumstances arise, please contact the RHL Graduate School program office as early as reasonably possible, and submit an <a href="Academic Concession Request & Declaration Form">Academic Concession Request & Declaration Form</a>
<a href="https://webforms.sauder.ubc.ca/academic-concession-rhlee">https://webforms.sauder.ubc.ca/academic-concession-rhlee</a>. If an academic concession is granted during the course, the student will be provided options by RHL, or by the instructor in consultation with RHL, per <a href="UBC's policy on Academic Concession">UBC's policy on Academic Concession</a>.

## POLICIES APPLICABLE TO COURSES IN THE ROBERT H. LEE GRADUATE SCHOOL

#### Attendance

Excepting extenuating circumstances, students are expected to attend 100% of their scheduled class hours. Absent students limit their own academic potential, and that of their classmates, and cause unnecessary disruption to the learning environment. Students missing more than 20% of the total scheduled class hours for a course (including classes held during the add/drop period) without having received an academic concession will be withdrawn from that course. Withdrawals, depending on timing, could result in a "W" or an "F" standing on the transcript.

#### **Punctuality**

Students are expected to arrive for classes and activities on time and fully prepared to engage. Students arriving later than halfway through a scheduled class will be treated as absent for that class.

## Electronic Devices

During online lectures, students are not permitted to use any electronic devices other than the primary one used for attending the online lecture (e.g. laptop or desktop). Only Zoom should be open during the online lecture unless an instructor advises the use of another device or application for an in-class activity (e.g., phones for iClicker Reef). Feedback from students indicates that personal devices are the number one distraction from effective learning and participation in the online learning environment.

## **UNIVERSITY POLICIES AND RESOURCES**

UBC provides resources to support student learning and to maintain healthy lifestyles but recognizes that sometimes crises arise and so there are additional resources to access including those for survivors of sexual violence. UBC values respect for the person and ideas of all members of the academic community. Harassment and discrimination are not tolerated nor is suppression of academic freedom. UBC provides appropriate accommodation for students with disabilities and for religious observances. UBC values academic honesty and students are expected to acknowledge the ideas generated by others and to uphold the highest academic standards in all of their actions. Details of the policies and how to access support are available on the UBC Senate website at <a href="https://senate.ubc.ca/policies-resources-support-student-success">https://senate.ubc.ca/policies-resources-support-student-success</a>.

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## Respect for Equity, Diversity, and Inclusion

The UBC Sauder School of Business strives to promote an intellectual community that is enhanced by diversity along various dimensions including status as a First Nation, Metis, Inuit, or Indigenous person, race, ethnicity, gender identity, sexual orientation, religion, political beliefs, social class, and/or disability. It is critical that students from diverse backgrounds and perspectives be valued in and well-served by their courses. Furthermore, the diversity that students bring to the classroom should be viewed as a resource, benefit, and source of strength for your learning experience. It is expected that all students and members of our community conduct themselves with empathy and respect for others.

# Academic Integrity

The academic enterprise is founded on honesty, civility, and integrity. As members of this enterprise, all students are expected to know, understand, and follow the codes of conduct regarding academic integrity. At the most basic level, this means submitting only original work done by you and acknowledging all sources of information or ideas and attributing them to others as required. This also means you should not cheat, copy, or mislead others about what is your work. Violations of academic integrity (i.e., misconduct) lead to the breakdown of the academic enterprise, and therefore serious consequences arise and harsh sanctions are imposed. For example, incidences of plagiarism or cheating may result in a mark of zero on the assignment or exam and more serious consequences may apply if the matter is referred to the President's Advisory Committee on Student Discipline. Careful records are kept in order to monitor and prevent recurrences.

# Academic Freedom and Students Studying from Outside Canada

During this pandemic, the shift to online learning has greatly altered teaching and studying at UBC, including changes to health and safety considerations. Keep in mind that some UBC courses might cover topics that are censored or considered illegal by non-Canadian governments. This may include, but is not limited to, human rights, representative government, defamation, obscenity, gender or sexuality, and historical or current geopolitical controversies. If you are a student living abroad, you will be subject to the laws of your local jurisdiction, and your local authorities might limit your access to course material or take punitive action against you. UBC is strongly committed to academic freedom, but has no control over foreign authorities (please visit <a href="http://www.calendar.ubc.ca/vancouver/index.cfm?tree=3,33,86,0">http://www.calendar.ubc.ca/vancouver/index.cfm?tree=3,33,86,0</a> for an articulation of the values of the University conveyed in the Senate Statement on Academic Freedom). Thus, we recognize that students will have legitimate reason to exercise caution in studying certain subjects. If you have concerns regarding your personal situation, consider postponing taking a course with manifest risks, until you are back on campus or reach out to your academic advisor to find substitute courses. For further information and support, please visit: <a href="http://academic.ubc.ca/support-resources/freedom-expression">http://academic.ubc.ca/support-resources/freedom-expression</a>

# **COPYRIGHT**

All materials of this course (course handouts, lecture slides, assessments, course readings, etc.) are the intellectual property of the instructor or licensed to be used in this course by the copyright owner. Redistribution of these materials by any means without permission of the copyright holder(s) constitutes a breach of copyright and may lead to academic discipline. Lecture recordings are for the sole use of the instructor and students enrolled in the class. In no case may the lecture recording or part of the recording be used by students for any other purpose, either personal or commercial. Further, audio or video recording of classes are not permitted without the prior consent of the instructor. Students may not share class Zoom links or invite others who are not registered to view sessions.

## **ONLINE TEACHING TOOL & REQUIREMENTS**

This course will be taught using Zoom for synchronous classes and office hours.

For this course, you are required to use a Zoom account during synchronous classes and office hours. If you do not have a Zoom account, you can create one here: <a href="https://zoom.us/signup">https://zoom.us/signup</a>. Note: creating a Zoom account requires that you provide a first name, last name, and email address to Zoom. For privacy purposes,

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you may consent to using your existing email address and your real name. Alternatively, if you prefer, you may sign up using an alternative email address and an anonymized name that does not identify you (i.e. Jane Doe, <u>jane.doe@email.com</u>). If you have trouble creating an account, or accessing a Zoom session, please contact <u>CLCHelp@sauder.ubc.ca</u>. You will be required to provide the email address associated with your Zoom account in a Canvas quiz for identification purposes.

To help replicate the classroom experience, make sessions more dynamic and hold each person accountable, both students and instructors are required to have their cameras on during Zoom sessions. Students who require an accommodation with regard to the "camera on" requirement must contact their instructors in advance of the first class to discuss options. As professional graduate students, students are expected to conduct themselves professionally by joining sessions on time, muting mics when not speaking, refraining from using any other technology when in-session, attending in business casual dress (at a minimum), and participating from a quiet environment. Content from synchronous sessions will be selectively recorded per instructor discretion and made available to students on Canvas for a maximum duration of the course length. This is done to allow students the opportunity to return to lecture content to solidify learnings.

#### **COURSE SCHEDULE**

(Subject to change with class consultation)

			Readings or	
Class	Date	Topic	Activities	Assessments due
1	Jan 19	Introduction	Read: The	<b>Q1</b> due at 10:00am
		What is Statistics? Data sources, sample size, hypothesis	Brinery:	
		tests, P-value, evidence. One-sample z-test.	Intro, I, and II	
2	Jan 21	Confidence Intervals: The problem with p-values,	Read: The	<b>Q2</b> due at 10:00am
		confidence intervals, relation to hypothesis tests,	Brinery III	
		examples. Normal distribution, central limit theorem (CLT).		
3	Jan 26	<b>Hypothesis Tests</b> : What is a hypothesis. Two sample z-	Read: The	<b>Q3</b> due at 10:00am
	Asynch.	tests and confidence intervals. One sample t-test; normal	Brinery IV, V	
		distribution vs. t-distribution.		
4	Jan 28	<b>Comparison of Means</b> : Data sources, sample size, t-tests	Read: The	HW1 due Sunday,
		and one-way ANOVA, assumptions, and conclusions.	Brinery VI	Jan 31, at 11:00pm
5	Feb 2	Categorical Data: Chi-square Tests, counts, joint and		<b>Q4</b> due at 10:00am
	Asynch.	marginal distributions, hypothesis tests with no		
		corresponding interval. Also <u>Data Reduction</u> techniques		
		factor analysis, cluster analysis. Experimental vs		
		Observational data.		
6	Feb 4	Simple Linear Regression: Observational data; association,		<b>Q5</b> due at 10:00am
		correlation, & causation; residuals, assumptions;		
		transformations.		
7	Feb 9	Multiple Regression: Hypotheses; parsimony,		<b>Q6</b> due at 10:00am
	Asynch.	multicollinearity, comparing models; hypothesis tests;		
-	F 1 44	variable selection.		
8	Feb 11	More Regression: Outliers, leverage, influential points;		Chart assignment
		higher order terms & dummy variables; logistic regression.		due Sunday,
	F.I. 4C	Regression practice cases. Also paired t-test.		Feb 14, at 11:00pm
9	Feb 16	Putting your Statistics Skills to Use: Model assumptions,		
		ethics, when to hire a statistician, time series data,		
10	Fab 10	drawing a picture.		LINA/O alum Entaleur Ent
10	Feb 18	Review and Practice: Review problems, practice,		HW2 due Friday, Feb
		questions & answers.		19, at 11:00pm

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