

Complaint Letter

Bhawandeep S Kambo
123 East Mall
Vancouver, Canada V2H1S1
July 11, 2016

Amazon.com, inc Customer Services
PO Box 81226 Seattle, WA
USA 98108

ATTENTION: Amazon Customer Service

SUBJECT: Damaged Product Order

On June 16, 2016 I received my amazon order (order# 129037720323) and the item inside, a a razer blackwidow keyboard, was damaged. I promptly called customer service and they replaced my order and emailed me return postage for the first order. On July 9, 2016 I received the second order (order# 129037720789) and it was also damaged.

I have been waiting patiently for almost an entire month for my order to come through and have so far been disappointed both times I have recieved my order. I would like this problem sorted out as quickly as possible and would like my order delivered promptly and without any damage as well some monetary reimbursement to make up for the lost time in which I have not received my order.

I have been ordering items from amazon for over 10 years now and have always been satisfied but this last order has left me very disappointed in your service and follow up. Please fix this problem promptly as I would like to stay a valued customer of yours.

Thank you,

A handwritten signature in black ink that reads "Bhawandeep Kambo". The script is cursive and fluid, with the first letter 'B' being particularly large and stylized.

Bhawandeep Kambo