**Public Gathering at Clinique Parodontologie CTH**

I am a registered dental hygienist and an undergraduate student at the University of British Columbia currently working on a technical writing project. The purpose of this survey is to collect primary data that will be used to analyze and reduce gathering in public areas of Clinique Parodontologie CTH, as per Covid-19 social distancing mandates. The goal of this inquiry is to provide a safe environment for patients, visitors, and staff of Clinique Parodontologie CTH throughout the pandemic. The formal report will be presented to the shareholders, practicing partners, and office manager of the clinic. Together with the guidelines issued by the Ordre des Dentistes du Quebec, the data collected from this survey will serve to identify sources of congestion and problematic times in the schedule. The valuable information you provide will be used for analysis in proposing crowd control methods to ensure health and safety at Clinique Parodontologie CTH. The survey contains 9 multiple choice questions and it will take approximately 5 minutes to complete. Your responses are voluntary, anonymous, and greatly appreciated. Thank you for participation.

1. Please indicate the number of visitors present in the waiting room area at the following times.

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 7:15 |  | 9:30 |  | 11:15 |  | 1:00 |  | 2:45 |  |
| 7:30 |  | 9:45 |  | 11:30 |  | 1:15 |  | 3:00 |  |
| 7:45 |  | 10:00 |  | 11:45 |  | 1:30 |  | 3:15 |  |
| 8:15 |  | 10:15 |  | 12:00 |  | 1:45 |  | 3:30 |  |
| 8:45 |  | 10:30 |  | 12:15 |  | 2:00 |  | 3:45 |  |
| 9:00 |  | 10:45 |  | 12:30 |  | 2:15 |  | 4:00 |  |
| 9:15 |  | 11:00 |  | 12:45 |  | 2:30 |  | 4:15 |  |

1. Approximately how long do patients wait before being taken in to an operatory?

|  |  |  |  |
| --- | --- | --- | --- |
|  | Often | Sometimes | Rarely |
| 0-5 minutes |  |  |  |
| 5-10 minutes |  |  |  |
| 10-15 minutes |  |  |  |
| 15-20 minutes |  |  |  |
|  20-25 minutes |  |  |  |

1. Approximately how many chaperones visit the clinic per day?

|  |  |
| --- | --- |
| 5-10 |  |
| 11-15 |  |
| 16-20 |  |
| 21-25 |  |

1. Approximately how long so chaperones wait in the waiting room?

|  |  |  |  |
| --- | --- | --- | --- |
|  | Rarely | Sometimes | Often |
| 15 minutes |  |  |  |
| 30 minutes |  |  |  |
| 45 minutes |  |  |  |
| Longer than 45 minutes |  |  |  |

1. When are patients more likely to wait?

|  |  |
| --- | --- |
| Before appointment |  |
| After appointment |  |
| Equally before or after |  |

1. Time allocated for appointments:

|  |  |
| --- | --- |
| Too long |  |
| Sufficient |  |
| Too short |  |

1. If answer to previous question was too short/too long, what adjustment to appointment length would be appropriate?

|  |  |
| --- | --- |
| 5 minutes |  |
| 10 minutes |  |
| 15 minutes |  |

1. Would temporarily altering the workday start and finish times (for the period of pandemic) be acceptable? The number of hours worked would not increase or decrease, but only be shifted. An earlier start would coincide with an earlier finish. A later start would coincide with a later finish.

|  |  |  |
| --- | --- | --- |
|  | Acceptable | Unacceptable |
| 10 minutes |  |  |
| 20 minutes |  |  |
| 30 minutes |  |  |

1. Would temporarily altering lunch times (for the period of the pandemic) be acceptable?

|  |  |  |
| --- | --- | --- |
|  | Acceptable | Unacceptable |
| 15 minutes |  |  |
| 30 minutes |  |  |
| 45 minutes |  |  |

A suggestion box has been installed in the lunchroom. Please feel free to share any ideas or identify concerns you have regarding the current working environment.

Thank you