

William Ho
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Objective

To obtain employment that will help me improve my skills in marketing and customer service.

Education

University of British Columbia

September 2010 - Present

- Fourth year undergraduate student in the Faculty of Arts majoring in Sociology

Qualifications

- Exceptional customer service and communication skills
- Strong sales skills and understanding of public relations
- Skilled at executing tasks and projects
- A strong team and individual worker with leadership experience and project planning
- Detail oriented and strong work ethic

Relevant Work Experience

Sales Associate, Search Canada

Richmond, BC, August 2010 - December 2013 (3 years 5 months)

- Achieved the spot "second best sales associate" within the Hardware and Fitness department within a month and held that position for 3.5 years.
- Took the position of "top sales associate" for several months and was among the top 7 sales associates for Hardware and Fitness across Sears Canada
- Assisted my manager in managing stock reports and price adjustments
- Processed sales, returns and exchanges as well as closing of cashiers
- Built up customer relations and was sought by name from returning customers

Relevant Volunteer Experience

Cadet Warrant Officer

Richmond, BC, February 2004 - August 2008 (4 years 7 months) 12 Service battalion Armoury

- Had 30+ cadets under my command and instruction.
- Applied and completed leadership and instruction courses in both the Vernon Army Cadet Training Center and New Westminster armories.
- Ensured cadets were prepared for weekly drill nights and met the standards set by my superiors when examined.

Volunteer French/ English Reading Buddy

Richmond, BC, April 2007 - May 2010 (3 years 2 months) Richmond Brighthouse Library

- Provided elementary schools students with a mentor that facilitate their reading writing and speaking abilities in both French and English
- Was chosen to help promote the Reading Buddy program at Hugh McRoberts Secondary School

Technical Skills

Software: MS Office (90 wpm), WordPress, SPSS, SOFA

Miscellaneous: Social Media

Languages: English, French and Cantonese

References available upon request
