Interview for Staff Members at the Calgary Drop-In & Rehab Centre Society

Hello,

I am a currently an undergraduate student currently working on a research project for a class. The purposes of this survey is to gather data to analyze and research. It is in hopes of having a better understanding of the challenges that centre's may face, especially in times such as a pandemic. In turn, the information gathered will be studied further and used for education as well as studied to propose more ways the general public can be of support. This survey will take approximately 5 minutes. Your responses are voluntary and anonymous. Thank you for your participation.

1. What have been some of the changes the centre has had to implement since the pandemic?
2. Because of the sudden circumstances, have these changes been fairly smooth or difficult to apply?
3. What are some of the reasons or possible reasons for how smoothly or difficult the changes have been?
4. When are donations most often made during the year versus when could there be more donations?
5. Is extending information and educating the general public a concern? What are the main methods of extending information to the general public?
6. Is social media being used to generate awareness, education and support and his it being used? (To broadcast news, to educate the public etc.) Is there a target audience?
7. Would you say it has been helpful and how much?
8. Do you think an increase in constant social media presence would be beneficial in gathering more support as well as reaching such objectives?
9. What are the effects on the centre from a sudden need for an increase in supplies such as gloves and masks?
10. Are there any wanted changes/strategies/plans hoped to be applied in the future?
11. What are some of the most challenging aspects when it comes to applying and carrying out a plan or strategy?
12. What would be most beneficial for the centre as of now, that the general public could support in?