

Interview Questions for Pathways to Education Employees

Interview questions for Pathways to Education management team consisting of Brenda Lao, Melissa Lee, Farrell Docherty. I am conducting this interview for purposes of an assignment in my English 301 course at the University of British Columbia. The purpose of this interview is to better understand the current situation tutoring session management and planning at Pathways to Education. It is my hope that Pathways to Education would consider implementing a different method of scheduling the tutor sessions. Your responses are voluntary and confidential.

1. Is there active communication between management that is concerned with the scheduling of the virtual tutoring sessions, and are there any difficulty when scheduling these sessions?
2. What is the current plan with scheduling the tutoring sessions, and does it take a lot of time to schedule them?
3. Are you open to the idea of implementing a new scheduling plan that helps students and volunteers better schedule their desired time blocks and needs? Please explain your answer whether yes or no.
4. What would the pros and cons be if Pathways to Education used a sign-in system to schedule tutoring blocks for students and volunteers?
5. Have other branches of Pathways to Education used a different form for scheduling for students and volunteers? If so, what are the methods and how effective are they?
6. Do you see it as a feasible option to implement the plan to change the methods of scheduling? Please explain any complications you may see in implementing the plan.