Joanna Yu

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Objective Customer Experience Associate

Education University of British Columbia, Vancouver, BC

2018 – Present Bachelor of Arts, expected completion: May 2022

Experience Vancouver Asian Film Festival, VANCOUVER

Jan 2019 – Apr 2019 Program Assistant

Tasked to provide direct program and administrative support to the Program

Manager

S.U.C.C.E.S.S., VANCOUVER

Jun 2018 – Oct 2018 Administrative Assistant

• Tasked to register clients for Greater Vancouver Food bank card

Personal Activities

Jan 2019 UBC Finance Club

• Responsible for coordinating campus venues for informational events

Projects

Oct 2019 - Dec 2019 Timesheet Console

• Activity scheduler for volunteers with simple interface in Java

Achievements

Aug 2018 Outstanding Volunteer of the Month in S.U.C.C.E.S.S.

Jul 2019 Learned a Programming Language (JAVA)

References Available on request