**Glenmore Lodge Care Community Survey on Healthcare Staffing**

For the healthcare aides, registered nurses, licenced practical nurses & therapeutic recreation staff

I am an undergraduate student at UBC Okanagan conducting a research project for a technical writing class. The purpose of this survey is to obtain primary data for an analysis and investigation that aims to provide recommendations for improving the staffing shortage at Glenmore Lodge Care Community. The final formal report will be addressed to the management staff at the lodge, in hopes of finding a reasonable solution to the staffing shortage. With the information gathered from the literature on the subject of staffing shortages in long-term care facilities, the data I gather from this survey and the interview I conduct will serve to provide suggestions for alleviating the current issues stemming from the lack of healthcare staff. The survey contains 6 questions, and it should take approximately 5 minutes of your time. Your responses are voluntary and anonymous. Thank you for your help and I appreciate your generous participation in this survey.

Please do not include your name on this survey. All of your answers will be kept anonymous.

1. In your opinion, is there a staffing shortage at the Glenmore Lodge Care Community?

Yes No

1. Have you ever felt overworked due to the lack of staff? (If you responded yes to the first question)

Yes No

1. If you believe there is a staffing shortage, what are a few reasons you believe are contributing to the shortage?

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1. Have you noticed the management trying to find a solution or trying to implement any changes to help alleviate the staffing issue?

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1. What changes would you like to see regarding staffing at the care facility? Please list all changes.

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1. Summing up your thoughts on the lack of healthcare staff at the Glenmore Lodge Care Community (if you agree that there is a staffing shortage)… Please pick one main reason for the staffing shortage and please circle the answer below.

Pay Lack of proper training

Difficulty of job Better healthcare jobs elsewhere (hospitals, etc.)

Hours Not putting learned skills to use/feeling overqualified for the job

Challenging patients Care needs of patients are too complex/difficult

(violence, negativity,

etc.)

Please write any additional comments you have below.