Joyce Wu 1125 Cliff Avenue Burnaby, BC V5B 2E5

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Robert Boudreau Director, HR Information Systems Human Resources University of British Columbia 6190 Agronomy Rd. Vancouver, BC V6T 1Z3

Dear Mr. Boudreau,

With the majority of workstation hardware needing replacement and the rising cost to sustain virtual desktop infrastructure (VDI), it is time to look for an alternative solution to replace retiring workstation hardware. To assist you with choosing the best hardware replacement solution for the Human Resources (HR) department, please accept this formal report analyzing the feasibility of switching the existing VDI thin clients with local desktop computers.

The report includes data collected from HR staff regarding workstation hardware usage and the age of the computer, and facts from the Information Technology (IT) department regarding the cost of VDI thin client, annual fees for VDI service, and the cost of desktop computer supported by UBC IT. The report concludes that, when examining strictly at the cost, it is feasible to replace existing VDI thin clients with local desktop computers.

Thank you for this opportunity to carry out this investigation. If you have any questions about this report or need any further information, please contact me at <a href="mailto:joyce.wu@ubc.ca">joyce.wu@ubc.ca</a>.

Sincerely,

Joyce Wu

Joyce