5115 Cambie Street Vancouver, BC, V5Z 2Z6

December 19, 2019

Jackie Pun Directing Behaviour Consultant Fairview Behaviour Consulting Inc. 5938 Sherbrook Street, Vancouver, BC, V5W 3N2

Dear Ms. Pun,

Here is my report about improving data collection consistently at Fairview Behaviour Consulting inc.. Thank you for letting me collect data from my colleagues and to conduct an interview with you at such short notice. With your help, I have learned a lot more about behaviour intervention and the importance of communication amongst the team.

From my research, I have found that there is a huge discrepancy in how behaviour interventionists determine a successful trial. Specifically, in the three clients' data that I have reviewed, within a team, the difference in success percentages could be up to 24%. This is significant as this difference could determine whether a program is mastered and needs to be changed or it could remain.

Unfortunately, a limitation to my report is the small sample size. As there are concerns with data privacy and information security, I was only able to collect data from behaviour interventionists and clients that I have direct contact with, hence my conclusions and recommendations may be limited in generalizability to other clients and behaviour interventionists.

Thank you for your support and encouragement in this project. If you have any questions, please contact me a <u>cherylchao.27@alumni.ubc.ca</u>.

Sincerely, Cheryl Chao

Cheryl Chao