

Kitty Yan

2329 West Mall

Vancouver, B.C V6T1Z4

Phone: 604-111-1234

Email: yanchoriki@gmail.com

- Objective** Software development for a company involved in supporting the community and the workplace environment
- Education** *University of British Columbia, Vancouver, BC*
2021-Present Bachelor of Computer Science (Integrated Computer Science)
2012-2017 Bachelor of Arts (Psychology)
- Employment** *Motion Metrics International Corp., Vancouver, BC*
2020-2021 Production Office Assistant. Created templates and databases through Excel VBA and Access power queries (SQL) to facilitate semi-automated commercial invoices tailored to customers, updated and managed production tickets on JIRA.
- 2017-2020 *WestJet Airlines Ltd., Vancouver, BC*
Began as a customer service agent, advanced to IROP Coordinator. Assisted in formulating and executing guest recovery plans for more than 8000 guests per day, minimized impact of operational/technical delays and back-end systems through SABRE and Nettracer.
- 2016-2020 *Providence Health Care, Vancouver, BC*
Began as Provincial Surveyor, moved to Independent Contractor (part-time). Assisted in the creation of the first ever province-wide standardized survey for 27,000 residents in 331 long term care facilities, collected and organized results as part of the preliminary data analysis and evaluation through an internal operating system.
- Personal** *Past and Current Projects*
2021-Present BUILD (Slalom): Mobile recycling application. Identifying objects and displaying possible recycling avenues for such objects. Working with Tensorflow Object Detection, Google Vision API, and Android Studio (Java).
- 2021 Agenda Application. Displays a calendar with events and assignments to be worked on. Worked with Java, HTML, JUnit, and Swing.
- 2015-2018 Attentional Neuroscience Lab: Database parsing application. Parses through a database and outputs a summarization of results. Worked with Java and Excel VBA.
- References** Available on Request.