**VPL Interview - Christie Menzo**

The VPL is vital for young families and their children. The programs offered and the support given are invaluable. It would be ideal for our city to extend these advantages and let them be known to everyone. By surveying families I feel that we can gather information that helps us understand how to better extend the programs reach and encourage larger groups of citizens, and their children, to become part of this community.

I am an undergraduate student at UBC participating in a technical writing course. The purpose of this interview is to obtain primary data for research that will form a formal report on the use of infant/youth library programs in the city . The final formal report will be addressed to the Manager of Children and Teen Services at the VPL.

The interview contains 7 questions, and shouldn't take more than 30 minutes of your time. Your responses are voluntary and you may choose to keep yourself anonymous in the study.

Thank you for your participation!

1. Could you speak to the numbers/statistics of branch attendance? Which branches have the lowest and the highest attendance?
2. Why do you think these branches carry those attendance numbers?

3) Could you please explain which children and teen programs are the most popular?

4) Do the librarians provide any out-of-library programs to children who are in childcare?

5) Are there any specific programs that are hosted at the Strathcona branch in the DTES?

6) If so, how do these programs differ?

7) Are there any other specific struggles that come to mind in regards to promoting the

children and teen programs?