# LIA SLAGER

## CONTACT

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## CERTIFICATIONS

- Acro-Yoga Teachers
  Certification
- AFSA Junior Acrobatic
  Teachers Certification
- Serving it Right

## EDUCATION

Bachelor of Arts

UBC - Completion May 2020

Human Geography | Urban Studies

UBC-AIC Post Graduate Certificate Program in Real Property Valuation

UBC Sauder - Completion May 2021

### SKILLS

- Bilingual: English | French
- Arc GIS
- Microsoft Office
  Excel | Word | Power Point
- AdobePhotoshop | In-Design

## PROFILE

Lia is an undergraduate from the University of British Columbia, looking to transfer the skills that she has acquired throughout her studies towards a new career with a respected company that she can grow with. Lia will graduate from UBC with a major in Human Geography and a minor in Urban Studies.

Lia has just started taking courses through Sauder School of Real Estate towards obtaining a UBC-AIC Post Graduate Certificate. She hopes to apply her education experience to eventually assert herself in a career in Urban Planning.

### EXPERIENCE

American Eagle Outfitters | September 2014 - Present Merchandiser | Sales Associate

Participated, created, and supported in-store events, in-store openings, new collection launches, and seasonal events. Executed merchandising and floor moves based on seasonal changes, and retail trends

Earls Ambleside | May 2018 - March 2019 Server | Office Admin (Basic Book-Keeping)

Created customized and personalized guest experiences and ensured all guests received prompt and attentive service.

Familiarizing guests with menu and specials, accurately recording food and drink orders, running multi-course meals, and tallying bills

Earls Robson | November 2016 - July 2017 Host | Server | Office Admin (Basic Book-Keeping)

Developed a rapport with guests in all positions

American Eagle Outfitters | February 2016 - September 2016 Sales Lead | Manager

Assisted customers in selecting merchandise, answering questions, and quickly resolving concerns. Coached and mentored new associates in sales strategies and internal policies.

Jamie Bleay Law Corporation | August 2013 - May 2014 Office Assistant

Demonstrated ability to provide comprehensive support for senior-level staff, including managing and coordinating processes in support of effective strata law firm operations