

Improving UBC Students' Experience in Hybrid Courses - Professor Interview

I am Hansol Yang, an undergraduate student at UBC. I am conducting a study investigating the experiences in hybrid courses in UBC for ENGL 301: technical writing course. This e-mail interview is purposed to investigate UBC professors' experience, especially difficulties and preference on delivering the lectures in hybrid ways. The data will be used as primary data for the study that aims to suggest better ways of delivering courses using online tools in UBC. The final formal report is planned to be addressed to professors in UBC, especially to the president of UBC. The interview contains 5 questions, and it should take about 10 minutes of your time. Your responses are anonymous and will be used only for the mentioned study. I appreciate your participation in this study.

Q1. How satisfied or dissatisfied are you with in-person/online/hybrid courses? Please explain the reasons for your choices shortly.

In-person:

Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied
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Online:

Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied
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Hybrid:

(Hybrid course means in-person courses using online platforms for students' learning, including live-streaming, lecture recording, flipped courses, etc.)

Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied
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Q2. What do you think about the pros and cons of hybrid courses?

Q3. Please explain the difficulties you experienced in online/hybrid courses based on the three phases below.

- 1: Preparing lecture (pre-lecture activities)
- 2: During the lecture
- 3: Post-lecture activities

Q4. In the three phases of the course, pre-lecture, during the lecture, and post-lecture, on which phase do you think it is most useful to use online tools? Please explain with examples of using online tools.

Q5. In your opinion, what will be the majority way of delivering courses in the future, among in-person, online, and hybrid? What is your biggest concern if you have to follow the way?

Thank you for your participation.
Your response will be valuable data in the study.