

Enrolment Services

WES

results & kickoff meeting



Kate Ross



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Reflect on results



Celebrate success



Identify opportunities

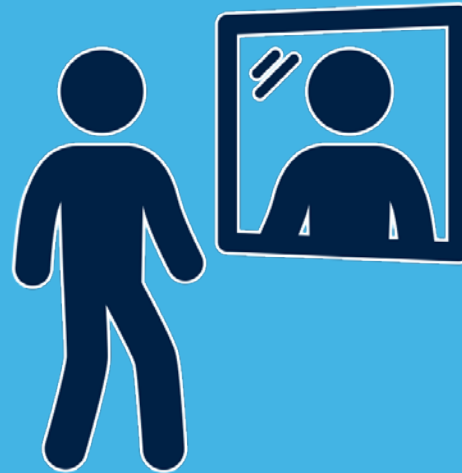


Keep on moving

**WORKPLACE
EXPERIENCES SURVEY**



SELF STUDY



EXTERNAL REVIEW



Celebrate!



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OUR STRENGTHS & SUCCESSES

COLLABORATION

- Overall results were 79% favourable
- 20% above the UBC average

“There is a strong feeling of collegiality and cooperation in my workplace.” (WES p.8)

*“SAEI, in collaboration with the **domestic recruitment team**, developed a campus visit program for Aboriginal students that over 800 Aboriginal people have accessed during the inaugural pilot year of the program.” (SS p.45)*

“The individual units have a high degree of cooperation and collaboration and it was noted that this unit has been successful in breaking down unit silos and working collaboratively across all facets of the organization.” (ER p.6)

OUR STRENGTHS & SUCCESSES

INNOVATION

- Overall results were 80% favourable
- 16% above the UBC average

“In my department/unit, we are willing to consider and adopt new and improved ways to work.”

(WES p.9)

“The project team...having developed an innovative Academic Model to serve as a foundation for system renewal with representation of learners and curriculum within the new system.” (SS p.36)

“They have created an organizational culture that is poised to innovate, effect and manage change.”

(ER p. 8)

OUR STRENGTHS & SUCCESSES

STUDENT FOCUS

- Overall results were 87% favourable
- 15% above the UBC average

“I am able to make a positive impact on the student experience at UBC.” (WES p.10)

*“Being student-centred is a strength of **SCS**. The unit has the ability to segment communications and customize it for audiences through multiple communication channels. This provides a better end product for students and ensures efficiency. Hiring student staff from the Work Learn and Co-op programs have helped the unit stay connected to the student body.” (SS p.48)*

“...one student cited the ease of ordering transcripts and very much appreciated the ease of identifying addresses for graduate programs where she was applying.” (ER p.8)

OUR STRENGTHS & SUCCESSES

INCLUSION & RESPECT

- Overall results were 89% favourable
- 12% above the UBC average

“People treat each other with respect and consideration in my workplace.” (WES p.14)

“When I am working with a team, I think about the strong collaboration and respectful communication demonstrated at SFS.” (SS p. 54)

“Kate has earned tremendous respect across the university and her influence and leadership have been critical in setting the tone for her organization.” (ER p.2)

OUR STRENGTHS & SUCCESSES

ENGAGEMENT

- Overall results were 84% favourable
- 13% above the UBC average

“I am proud to tell others I work at UBC.”

(WES p.15)

“...a focus on professional development, creating a “leader-full”, inclusive, and healthy culture within ES has been and will continue to be an important goal.” (SS p.15)

“They have a strong, committed organization and have laid the groundwork to build a high functioning team; developing vision, mission and values statements and putting a deliberate, thoughtful focus on the professional development of staff.” (ER p.17)

Opportunities



OPPORTUNITIES

PROFESSIONAL GROWTH

Career development

“The process for advancing my career is not clear to me.”

“The requirements for advancing my career are not clear to me.”

WORK/LIFE INTEGRATION

Resourcing

“Control over my workload.”

“Energy at end of the day.”

IMMEDIATE UNIT HEAD/MANAGER

Leadership

“Gives me effective feedback on the work I do.”

“Involves me in decisions that affect my work.”

Onwards and upwards!



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