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InTime Solutions
#2140 – 745 Thurlow Street
Vancouver, BC V6E 0C5

RE: Customer Success Specialist

Dear Hiring Manager,

As a previous employee of Marquises at Vancouver International Airport as a Customer Ambassador, I am both patient and empathetic to the needs of others. I am outgoing, perceptive and enjoy interacting with people of all ages while maintaining positive relationships with customers. In addition, as a recent Bachelor of Arts graduate majoring in psychology from the University of British Columbia, I have learned a significant amount about human behavior and how to become more perceptive and intuitive.

Having had previous experience working as a computer skills instructor for seniors for years, I have a keen interest in researching and resolving problems as well as teaching and assisting others relating to the subject of technology. In addition, I am a self starter, fast learner and work well under pressure as required, which deem me an excellent candidate for the position.

I am willing to learn new skills, welcome the opportunity to meet with you at your earliest convenience to discuss my qualifications. If you have any questions regarding the above mentioned, please feel free to contact me.

Sincerely,



James Ou