



Where ideas work

Ministry of Agriculture, Food and Fisheries

Position can be located in either Fort St. John or Dawson Creek.

Program Technician

\$56,032.51 - \$63,565.27 annually

The Business Risk Management Branch (BRMB) provides agricultural risk management services to help farmers and farm organizations proactively manage uncertainty through production insurance, income stabilization and wildlife damage compensation programs.

The Program Technician, working under the general supervision of the Crop Risk Specialist, is responsible assisting the Program Representatives in the management of regional marketing, sales and underwriting activities for a range of crop insurance products for customers. Working closely with Program Representative, the positions must plan, organize, implement and monitor these services and resources including analyzing data, trends, and customer feedback reports, planning objectives and strategies, interviewing, inspecting, and collecting crop information, preparing and analyzing individual underwriting

As part of the sales and marketing process, the incumbent also participates in claims administration activities for the regions involving the review of warrantees, monitoring and recording the customers standards of husbandry, identification, diagnosis and interpretation of cause of loss. This position must act in a neutral and fair manner often employing dispute resolution skills to arrive at agreement of coverage, cost and compensation. With the management team, the position participates in the research, development, testing and maintenance of sales, marketing, underwriting and claims policies, procedures, and systems.

The BC Public Service is committed to creating a [diverse workplace](#) to represent the population we serve and to better meet the needs of our citizens. Consider joining our team and being part of an innovative, inclusive and rewarding workplace.

The [Indigenous Applicant Advisory Service](#) is available to applicants that self-identify as Indigenous (First Nations, status or non-status, Métis, or Inuit) seeking work or already employed in the BC Public Service. For advice and guidance on applying and/or preparing for an interview for this opportunity, we invite applicants to connect with the Indigenous Applicant Advisor Amanda by email: IndigenousApplicants@gov.bc.ca or by phone: 778-698-1336.

Qualifications for this role include:

- Bachelor's degree in Agriculture or Business or a related field; OR
- Diploma in Agriculture or Business or a related field. OR
- An equivalent combination of education and/or work experience.
- Experience planning, implementing and monitoring marketing, sales, and underwriting activities and resources to achieve customer service requirements, standards and deadlines.
- Experience participating with senior management in the development, maintenance and implementation of policies, procedures and systems for sales, marketing, underwriting, and claims
- Experience supporting regional or corporate adjusting service activities

For more information and to apply online by October 5, 2021, please go to:

<https://bcpublicservice.hua.hrsmart.com/hr/ats/Posting/view/79925>