

## Subject: U-Pass BC 2021/22 Winter Term 2 updates

Dear \${REPLACE Preferred Name}\$,

Please see below important information about your 2021/22 Winter Term 2 U-Pass (for January to April 2022). This email will cover the following topics:

- Loading your January U-Pass
- Regular U-Pass exemptions
- COVID-19 U-Pass exemptions
- U-Pass Financial Hardship Subsidy
- If you plan to apply for an exemption
- If you have questions

## Loading your January U-Pass

You are eligible for the January to April 2022 U-Pass BC program, and your student account has been assessed the U-Pass fee for 2021/22 Winter Term 2. You can now load your January 2022 U-Pass through the [U-Pass BC portal](#). If you're having difficulty loading your U-Pass, make sure your [UBCCard](#) (UBC ID) has not expired, and that your card is valid for the full term (January to April 2022). Expired student cards [must be renewed](#).

## Regular U-Pass BC exemptions

If you meet the regular [U-Pass exemption criteria](#), such as not being able to use the U-Pass due to a disability, you may apply for an exemption through your [Student Service Centre \(SSC\)](#). The deadline to apply for an exemption is **Friday, January 28, 2022**. Please also review the information below on "If you plan to apply for an exemption".

**Do not** apply for an exemption if you use the transit system of Metro Vancouver, or if you do not meet the [U-Pass exemption criteria](#).

### To apply for an exemption:

1. Log in to your [Student Service Centre](#) (SSC).
2. Select "U-Pass Exemption" under *Financial Summary*.
3. Complete and submit the U-Pass exemption form by **Friday, January 28, 2022**.
4. If you are completing coursework/co-op/practicum **outside the Metro Vancouver** area, you must have your [Faculty Advisor](#), Graduate Secretary or Co-Op coordinator email [upass.exemptions@ubc.ca](mailto:upass.exemptions@ubc.ca) by **Friday, January 28, 2022** to confirm.
5. Once your exemption application has been processed, we will email you about your exemption status.

## COVID-19 U-Pass BC exemptions

If you live **outside** of Metro Vancouver and are taking classes that are not in person on the Vancouver campus in 2021/22 Winter Term 2 (January to April 2022), you may be eligible for an exemption. If you meet this criteria, you must review “If you plan to apply for an exemption” below and [apply for an exemption](#) through the Alma Mater Society (AMS) by **Friday, February 4, 2022**.

## Financial hardships subsidy

If you are studying and living in Metro Vancouver and are experiencing financial hardship, you may be eligible for hardship subsidies through the AMS. Applications for financial hardship subsidies must be [submitted to the AMS](#) between **January 14 and February 18, 2022**.

## If you plan to apply for an exemption

1. **Do not** pay the U-Pass fee in January.
2. **Do not** load the January U-Pass onto your Compass card.

If you pay the U-Pass fee before you are approved for an exemption, your payment will remain on your tuition account as a credit for future terms.

If you’ve already loaded the U-Pass BC onto your Compass card, you will only be exempt for the months you have not yet loaded. For example, if you loaded the January 2022 U-Pass BC onto your Compass card on or after **Thursday, December 16**, your exemption approval will be for February, March, and April 2022.

Applications for exemptions **do not** guarantee approval. There is a limit on the applications approved for each exemption category. Apply for an exemption as soon as possible.

## If you have questions

- For general U-Pass information, please visit the [U-Pass BC website](#).
- For general questions about U-Pass exemptions due to COVID-19, please visit the [AMS Helpdesk](#).
- If you have specific questions about U-Pass fees that are not related to COVID-19, contact [Enrolment Services](#).

Sincerely,

UBC Enrolment Services