RUTH LIN

Bachelor of Computer Science, 3rd Year 123 Anonymous Ave Vancouver, BC VOK 0N0 Phone: 604-939-9339

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CAREER OBJECTIVE

Research assistant position in the field of cell based therapeutics

LABORATORY SKILLS

Cell laboratory techniques:

Fluorescent microscopy, SDS-PAGE, immunoblotting, haemocytometry, and spectrophotometry. **Molecular biology techniques:**

Restriction analysis, PCR, transformation, and small-scale bacterial cultures.

WORK EXPERIENCE

Returns and Exchanges Co-worker, IKEA

(July 2014 - January 2015)

- Resolved customer concerns and issues in a timely efficient matter during busy kitchen renovations season (up to 70 customers in line)
- Processed returns and exchanges, often in collaboration with recovery and cash team coworkers
- Relayed customer issues beyond immediate transactions, mediating a mutual solution between the customer and IKEA through written customer service case files

Rides Operator, Pacific National Exhibition (PNE)

(August 2012 – September 2012)

- Operated children's boat ride Cap'n KC at Playland
- Ensured that customers comply with safety standards and regulations

VOLUNTEER EXPERIENCE

Resource Centre Volunteer, ICORD

(October 2013 – May 2014)

- Directed patients to spinal care clinic, provided basic way-finding information regarding buildings around VGH
- Translated ICORD research articles into layman's terms for general public comprehension on online blog

Business Educator, Junior Achievement

(May 2013 – May 2014)

- Developed, organized, and presented weekly hour long lessons to elementary school classrooms regarding basic business concepts and financial literacy.
- Trained on teaching and presenting programs "Our Business World" and "A Business of Our Own"
- December 2013: Students fundraised \$320 in less than 15 minutes to provide school supplies for underprivileged children in rural China

UBC Reading Week Project

(February 2013)

• Led groups of students at Franklin Elementary over three days to teach scientific concepts through experiments manipulating natural disasters

Reading Buddy, Collingwood Neighborhood House

(July 2012)

• Assisted young children in improving their literacy and reading comprehension skills

EDUCATION

University of British Columbia

(2010-Present)

Computer of Science Major, 3rd Year Bachelor of Science, Biology (May 2014) President's Entrance Scholarship

INTERESTS

Additional Language: Mandarin (Native/Bilingual proficiency)
Reading science magazines and online tech blogs
Snowboarding
Table tennis