

I am an undergraduate student at UBC working on a technical writing project. The purpose of this survey is to gather primary data for analysis in order to aid my investigation of the current communication systems at ACC. The final formal report will be provided to Phillip Mathew and Harpal Singh. The information from this survey as well as other secondary and primary sources will be used to make a recommendation on improving the current communication system. The survey contains 21 multiple-choice questions, and will likely take around 7-10 minutes. Your responses are voluntary and anonymous. Your time and thoughts are greatly appreciated.

1) What department are you in?

Write Answer Here

2) What is your Role?

Write Answer Here

3) How often do you use WhatsApp for work related communication? (Bolden your Answer)

Less than a few times a month

Few times a month

Few times a week

Around once a way

More than once a Day

4) How efficient is WhatsApp to meeting your communication needs?

Extremely efficiently

Very efficiently

Somewhat efficiently

Not so efficiently

Not at all efficiently

5) Under what circumstances would you choose to use WhatsApp over other forms of communication (e.g. Zoom, Email and Phone Call)?

Write your Answer here

6) How often do you use Zoom for work related communication? (Bolden your Answer)

Less than a few times a month

Few times a month

Few times a week

Around once a way

More than once a Day

7) How efficient is Zoom to meet your communication needs?

Extremely efficiently

Very efficiently

Somewhat efficiently

Not so efficiently

Not at all efficiently

8) How efficient is Zoom for the purpose you stated above?

Write your Answer here

- 9) Under what circumstances would you choose to use Zoom over other forms of communication (e.g. WhatsApp, Email and Phone Call)?

Write your Answer here

- 10) How often do you use Gmail for work related communication? (Bolden your Answer)

Less than a few times a month

Few times a month

Few times a week

Around once a way

More than once a Day

- 11) How efficient is Gmail to meet your communication needs?

Extremely efficiently

Very efficiently

Somewhat efficiently

Not so efficiently

Not at all efficiently

- 12) How efficient is Gmail for the purpose you stated above?

Write your Answer here

- 13) Under what circumstances would you choose to use Gmail over other forms of communication (e.g. Zoom, WhatsApp and Phone Call)?

Write your Answer here

- 14) How often do you use Cisco for work related communication? (Bolden your Answer)

Less than a few times a month  
Few times a month  
Few times a week  
Around once a way  
More than once a Day

- 15) How efficient is Cisco to meet your communication needs?

Extremely efficiently  
Very efficiently  
Somewhat efficiently  
Not so efficiently  
Not at all efficiently

- 16) How efficient is Cisco for the purpose you stated above?

Write your Answer here

- 17) Under what circumstances would you choose to use Cisco over other forms of communication (e.g. Zoom, Email and Phone Call)?

Write your Answer here

- 18) How often do you use Phone/Conference calls for work related communication? (Bolden your Answer)

Less than a few times a month

Few times a month

Few times a week

Around once a way

More than once a Day

- 19) How efficient is Phone/Conference calls in meet your communication needs?

Extremely efficiently

Very efficiently

Somewhat efficiently

Not so efficiently

Not at all efficiently

- 20) How efficient is Phone/Conference calls for the purpose you stated above?

Write your Answer here

21) Under what circumstances would you choose to use Phone/Conference calls over other forms of communication (e.g. Zoom, Email and WhatsApp)?

Write your Answer here